

# Dyfi Valley Health Iechyd Bro Ddyfi



## Prescription Collection Service Terms & Conditions

Dyfi Valley Health is trialling a Prescription Collection Service. The trial period will be from 6<sup>th</sup> August 2019 to 31<sup>st</sup> October 2019. Registered collection service patients will also be able to drop off their repeat prescription requests on site.

### Collection Site

The collection site will be Glantwymyn Community Centre, Cemmaes Road, Machynlleth, SY20 8LX.

### Collection Times

The trial collection times are:

- Tuesdays 10am-12pm
- Thursdays 3pm-5pm

### Controlled Medication

Due to security and legal restrictions Schedule 2 Controlled Drugs cannot be requested by this service. If you are unsure if your medication qualifies please speak to a member of dispensing staff who will be happy to help.

### Registering for the Prescription Collection Service

Patients who wish to use the service must fill out the Prescription Collection Request Form found on the Dyfi Valley Health website (<https://dyfivalleyhealth.org/downloads/>). In doing so, you are consenting for the Dyfi Valley Health dispensary to:

- Dispense your prescription and transport your medication to the Collection Site.
- To give your prescription to a representative to collect your medication on your behalf.

On receipt of the signed Prescription Collection Request Form your prescription destination will be changed to state "Collection Site" all repeat prescriptions will automatically be prepared for the Prescription Collection Service.

### How the Prescription Collection Service Will be Implemented

When your prescription is complete you will be contacted by the dispensary team to arrange which collection day would be best for you. Please ensure you have supplied a contactable phone number on the Prescription Collection Request Form.

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Medication will not be transported unless a collection day is confirmed with you and the dispensary.

Please ensure you give at least one working week for your prescription to be processed. Thus, patients are asked to have at least one week's worth of medication in hand. This allows for any possible problems with sourcing medication or restrictions in availability.

Please allow for the requested three days to dispense your prescription when ordering your medication.

On collection of your prescription, you may be asked for a form of photo-identification. You will also be asked to sign on receipt of your prescription.

## **General Information**

Dyfi Valley Health holds no liability for any personal accidents that may occur on the Collection Site or its carpark.

If you have not registered for the Prescription Collection Service your prescription will NOT be at the Collection Site.

Non-dispensed medication will not be held on site.

Contact the Dyfi Valley Health dispensary team for any specific medication related questions.