

Dyfi Valley Health Iechyd Bro Ddyfi



Newsletter November 2023 and Merry Christmas!

Welcome to our pre Christmas quarterly newsletter! As most of you will be aware, we are now fully operational in the front part of the new Bro Ddyfi Community Hospital site. Our phone number remains unchanged. We are open 5 days a week closed weekends and bank holidays. You can always email us on contact.w96011@wales.nhs.uk We check emails as we can during the working day but please remember never to send anything urgent in case we miss it.



With Christmas approaching please remember to order any repeat medications in good time. We ask for at least 5 days in order to get your medications ready as we do not keep all stock on site and extra time may be needed to order. We are very much reliant on items being in stock at our suppliers. Please **allow time** and remember our team of busy dispensers are working hard to get your medications ready for you in good time.

The My Health Online App is now obsolete as we are now live with the new NHS approved and NHS run app. You will need to download the app <https://app.nhs.wales> The App allows you to order your medication, book appointments, contact 111 and blood and organ donations to name just a few options available through the App.

We vaccinated over 450 Dyfi Valley Health patients with the Covid Vaccination, supporting the 2023 campaign ran by Public Health and Powys Teaching Health Board



Fact of the quarter - Did you know....?

We are part of the North Powys Collaboration. This means that we work closely with Doctors and Practice Managers of Llanidloes, Newtown, Welshpool, Llanfair Caereinion, Montgomery and Llanfyllin. We are lucky to have strong links between the teams and the Practice Managers meet weekly to talk about pressing issues and to support each other.



Facts and figures for 1 August to 31 October 23:

We have carried out.....

2,535 face to face appointments

1,426 telephone consultations

332 pharmacist appointments

315 minor injuries supported

144 virtual ward appointments

320 appointments were missed due to patients not cancelling them in time

5,678 texts sent and received and 9,533 items dispensed

22,682 phone calls placed and received. 60% answered within 2 minutes, 2min 22 average

Over 5,500 emails received and replied to

Welcome to the Team:

Anna is a prescribing Advanced Nurse Practitioner. Anna is also our new on site Diabetic Nurse. When you are due, you will see Anna for your diabetic check ups, but remember are doing these based on birth month now. We will contact you unless clinically more urgent.

Holly will be starting with us this month and you will meet Holly as part of our Care Navigation Team. Welcome both!

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Iechyd Bro Ddyfi



MINOR INJURIES UNIT

Available Mon-Fri
8am-6.30pm

Call 01654 702224 to book
You don't have to be registered with us to access this service

Important dates for your diary....

Although our flu clinics have officially finished, but we still have stock!. Please call our team to make an appointment.

We are now using a new recall system for all routine reviews like diabetes and asthma. We will now contact you to be reviewed in your birth month.

Kaleidoscope is in the building every Friday to support with alcohol use.



Thursday 9th December is Christmas Jumper Day for Save the Children!

Important contact information

Address: Bro Ddyfi Community Hospital, Machynlleth, SY20 8EQ

Phone: 01654 702 224 email contact.w96011@wales.nhs.uk website www.dyfivalleyhealth.org