

Dyfi Valley Health Iechyd Bro Ddyfi



We are proud that Dyfi Valley Health has been a very busy training practice this year.

Dr Olivia Portman has just finished her training to be an independent GP.

Congratulations Olivia and we wish you the best for your future career.

We have also had the pleasure of having Dr Doukrou come to the surgery once a week for the past year. He is a Foundation Trainee and he is moving on to his second year of work at Bronglais Hospital in August.

Also we have Dr Mai Sganga who is in her first year of GP training and she will move on to her next job in Bronglais in August



We wish all of them the very best for their future careers. It was a pleasure to host their training at Dyfi Valley Health.

We look forward to having our new GP trainee start with us in August, so you may meet him in the future.

June 2024

**Dyfi Valley Health
Iechyd Bro Ddyfi**



MINOR INJURIES UNIT

Available Mon-Fri
8am-6.30pm

Call 01654 702224 to book
You don't have to be registered with us to access this service

This period we are focusing on flu... yes, the time of year is approaching fast, shockingly fast.....

This year, booking of the flu vaccination has been made easier! Anyone who is eligible, **so the over 65 years and anyone over 2 years who have are immune suppressed**, will receive a text message from us. On this text will be the details of the vaccination you are entitled to, plus a link. This link will allow you to book directly into our system. You will be given date/times options, which you can choose to suit you best. We aim to send these text messages out on Fri 2 August so you can then book to secure your appointment for the October clinics.

But don't worry—if you don't have text capability, you will be able to call us as usually from 10am on Mon 5 August. The flu line will be option 6 on our system and open daily 10am to 2pm.

Please ensure we have the right mobile number for you,

Important dates for your diary....

Staff training, closed 12.30 – July 10th & Sept 17th
Flu— Fri 2 August self-book via text and Mon 5 August via option 6 flu line

Fact of the quarter - Did you know....?

Our on-call GP meets with the District Nurse team every lunchtime. This is our daily Virtual Ward meeting. This is where we care for our home sick patients in the community and support them as best we can. These meetings help us keep patients in our community.



Introduction to the team—Our GP'S :

Dr Amy Pickles MBBCh MRCGP MFOM DFSRH DRCOG

Has been a GP since 2010 and have worked remotely for Dyfi Valley Health since 2018. She has particularly interested in women's health and mental health and health. Dr Pickles is also an Occupational Medicine Consultant, within a secondary care Trust, working in both Occupational Medicine and General Practice since 2010.

Outside of work she enjoy spending time with my young family and their dog: sea swimming, coastal path wandering and exploring the countryside.



Dr Faye Stockton FRCGP, MAcadME, PgCert

As well as working as a GP at Dyfi Valley Health, Dr Stockton works for Health Education and Improvement Wales (HEIW) as Associate Dean for GP training in North Wales. She is passionate about the education and development of the future GP workforce, and has a strong interest in international primary care.



Dr Zoe Wang-MBBS RCGP DCH

Dr Wang has been working with us as a part time salaried GP for the past 10yrs, and is soon to start a new role as Program Director of the GP training scheme in Aberystwyth. She loves being active outdoors and has interests in mental health and lifestyle medicine.'

Facts and figures for 1 April to 30 June 2024:

2,998 face to face appointments, **1,221** telephone consultations

480 pharmacist appointments, **122** minor injuries supported

104 virtual ward appointments

547 appointments were missed due to patients not cancelling them in time

7,272 texts sent and received and **9,454** items dispensed by our dispensary

14,114 phone calls received. Average call answered **2 min, 25 sec**

We have introduced a new online messaging system, allowing patients to contact us with a **NON URGENT** request. 24/7. Its proved a massive success, so will be used this going forward. You should have received a text with the details of this on. if not, please email us and we can resend the message.

Our dispensary will be open **08:30 to 18:00** working days. Please remember to order any repeat medications in good time. We ask for at least **5 days** in order to get your medications ready as we do not keep all stock on site and extra time may be needed to order

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